



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for The Swan at Choppington

Introduction

The Swan at Choppington is a quality assessed 3 star Inn offering great food, excellent service and comfortable en suite accommodation from a family with over 35 years experience in the hospitality trade. We are passionate about delivering a warm and personal welcome to all our guests.

Our location provides excellent transport links to Newcastle, Gateshead, Alnwick and the Scottish borders as we are less than 4 miles from the A1. We are an ideal base for exploring the delights of Northumberland including Holy Island (Lindisfarne), Alnwick Gardens, the Market Town of Morpeth and the glorious unspoilt Northumbrian Coast. For the genealogy enthusiast we are approximately 4 miles from the Northumberland Archives at Woodhorn, Queen Elizabeth II Country Park, Ashington.

We have 6 self contained, ensuite bedrooms which can accommodate one or more guests, with our family rooms large enough for families of up to five. Each room has a colour TV, Clock Radio, Hairdryer, Kettle and Hot Beverage Tray, Bottled Mineral Water, Telephone for emergency contact and a selection of Toiletries.

All rooms are on the ground floor and have their own front door therefore providing 24hr access. One of our rooms has extra wide doors, specially designed bathroom and low level light switches to ease of use for wheelchair users.

Lunch and dinner is served both in the traditional main bar or conservatory restaurant, catering for tastes from the most conservative to the most elaborate. Our food is prepared to order by our talented chefs, using fresh ingredients delivered daily. We have an extensive Evening Menu, new Lunchtime Menu offering lighter options including sandwiches and jackets, and offer a popular traditional Sunday lunch. An ever-changing selection of indulgent desserts is displayed in our sweet counter with many unique homemade creations available to tempt you. A traditional bar, extensive wine list, speciality coffees and in house cocktail creations offer something for everyone.

We have plenty to offer families with young children including cots and highchairs, special children's menu, outside play area and colouring sheets with crayons.

We regret that dogs are not permitted on the premises or in the guest bedrooms, with the exception of assistance and guide dogs.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01670 826060 or email enquiries@theswanchoppington.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is GL3 2SE to get directions.
- The nearest Train Station is at Morpeth which is approx 5 miles away, and taxis are available at the station.

- The nearest Bus Stop is directly outside the main entrance of The Swan and takes you south to Newcastle or north to Morpeth, Ashington and beyond.
- All of our public areas, car parks and 3 of our bedrooms can be accessed without climbing any stairs.

Car Parking and Arrival

- We have two large car parks, both of which give totally flat access to the public areas, and one is directly to the side of the bedrooms. They are both tarmaced and are well lit, and are covered by CCTV camera to provide additional guest security.

Welcome Area

- Guests are best to park in our northern car park which is next to our conservatory. Access for check in is through the main front door of the Inn which has one step. Alternatively a ramp leads up to the conservatory french doors for wheelchair access.
- The whole of the bar and restaurant is carpeted and there are a selection of chairs and sofas available.
- All areas are well lit and the floors are even.
- Guests are then shown to the external guest bedrooms and help is available with luggage.

Bedrooms

- All of our rooms are on the ground floor and exit onto a covered walkway that leads to the car park.
- 3 of the rooms can be accessed without using any steps, the other 3 have a minimum of 2 stairs to climb to access them.
- All rooms are well lit, and the doors are of standard size, with the exception of Room One which has extra wide internal doors and lowered light switches for wheelchair users.

- The rooms are extremely spacious with plenty of space around the beds and other furniture.
- One of our rooms is a few steps from a grassed area that is suitable as a 'spending area' for assistance dogs, although as it is not fenced off dogs should remain on their lead.

Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

- All rooms have en-suite facilities, and baths with showers over.
- The bathroom in Room One has a wide sliding door and additional space designed to ease wheelchair access.

Public Areas - Halls, Stairs, Landings, Corridors

- We have a 50 seater Conservatory Restaurant and a Main Room with a further 50 seats, fitted sofas, leather sofas and chairs and a bar serving drinks. All are carpeted and well lit.

Public Toilet

- We have ladies and gents toilets off the main room, each with 2 doors leading to them. Wheelchair access is possible, although we do not have a designated disabled toilet.
- A baby changing station is located in the ladies toilet, within a cubicle above a toilet.

Contact Information

Address (Inc postcode): The Swan Choppington Northumberland
NE62 5TG

Telephone: 01670 826060

Email: enquiries@theswanchoppington.co.uk

Website: www.theswanchoppington.co.uk

Hours Of Operation: 12noon to 2.30pm and 5pm onwards. Check in from 12 noon to 10pm and checkout by 10am. (Bar and Restaurant closed Sunday evenings.)